



Microinsurance: Introduction, Case Studies, Outlook

PROGRAMME OF THE FORUM FRIDAY, 30TH NOVEMBER 2007

- 09:30 **REGISTRATION**
- 09:45 **OPENING AND INTRODUCTION OF PARTICIPANTS
HANSRUEDI PFEIFFER, SDC**
- 10:00 **INTRODUCTION TO MICROINSURANCE IN DEVELOPING AND TRANSITION
COUNTRIES
CRAIG CHURCHILL, INTERNATIONAL LABOUR OFFICE (ILO)**
- 10:40 **DISCUSSION**
- 11:00 **BREAK**
- 11:20 **MICROINSURANCE OPERATIONS OF ZURICH FINANCIAL SERVICES IN
BOLIVIA: DEMAND, PRODUCTS, PARTNERSHIPS, POSITIONING
URS SCHWARTZ, ZURICH FINANCIAL SERVICES (ZFS)**
- 11:50 **DISCUSSION**
- 12:30 **COMMON LUNCH AT RATSKELLER**
- 14:00 **MUTUELLES DE SANTÉ AU BÉNIN: DÉFIS ET ENSEIGNEMENTS
BRUNO GALLAND, CENTRE INTERNATIONAL DE DÉVELOPPEMENT ET
RÉCHERCHE (CIDR)**
- 14.35 **DISCUSSION**
- 15:00 **OPPORTUNITIES AND CHALLENGES OF MICROINSURANCE IN DEVELOPING
AND TRANSITION COUNTRIES
CRAIG CHURCHILL, INTERNATIONAL LABOUR OFFICE (ILO)**
- 15:20 **DISCUSSION**
- 15:45 **CLOSING**